

# Outstanding Angels of 2017

We're proud to present a year-in-review of our dedicated employees. Turn the page over to read why they are so special...

January 2017



Monthly Spotlight of Outstanding Angels!



Ben W. Aeysha G.

February 2017



Monthly Spotlight of Outstanding Angels!



Kwasi B. Carla A.

March 2017



Monthly Spotlight of Outstanding Angels!



Hawa D. Shayla R.

April 2017



Monthly Spotlight of Outstanding Angels!



Esther R. Claudette H.

May 2017



Monthly Spotlight of Outstanding Angels!



Gloria A. Marie B.

June 2017



Monthly Spotlight of Outstanding Angels!



Fatumata B. Lakeya K.

July 2017



Monthly Spotlight of Outstanding Angels!



Ophelia C. Kumba G.

August 2017



Monthly Spotlight of Outstanding Angels!



Lyndsey B. Monica B.

September 2017



Monthly Spotlight of Outstanding Angels!



Michelle D. Mohamed M.

October 2017



Monthly Spotlight of Outstanding Angels!



Joel J. Josephine B.

November 2017



Monthly Spotlight of Outstanding Angels!



Natacha L. Nancy C.

December 2017



Monthly Spotlight of Outstanding Angels!



Susan R. Shandel A.

# Outstanding Angels of 2017

★ *Read why these Angels are our superstars!* ★

## January 2017

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**Ben W-S.** has been with one of our clients, Mr. C, for over 6 months. The family says great things about Ben...that he's a professional, and that one can tell that caring for people is his life's work. They report he treats Mr. C as if he were his own family member. Keep up the good work, Ben!

**Aeysha G.** was one of our holiday Angels! At the last minute over the recent holiday weekend, Aeysha accepted a fill-in assignment. We appreciate Aeysha's willingness to help a client in need, especially for a hard-to-fill holiday shift.

## February 2017

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**Kwasi B.** has been a solid employee who has been with our company since July 2009. We can always count on Kwasi to provide superior client care and are so proud of his long service. He is currently with 3 clients who all are happy to see him when he arrives!

**Carla A.** is beloved by both our clients and by our office staff. She always has a smile when she comes into our office. Our clients have nothing but good things to say about her. Thank you for your kind and patient nature, Carla!

## March 2017

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**Hawa D.** has been one of our Angels for over 5 years. When one of our live-in aides needs time off, she's our go-to fill-in live-in aide. Our clients have often requested her by name; they appreciate her knowledge and confidence in her job abilities. She's a hard worker and takes initiative. Thank you for all you do, Hawa!

**Shayla R.** regularly exceeds our expectations by going above and beyond, whether it's with her assigned long-term case or with fill-in assignments. She's always spreading her natural bubblyness with the office staff and with the clients on her assignments. We wish we could duplicate her! She's a great aide who has been in this field for over 18 years. We're glad you're at Visiting Angels, Shayla!

## April 2017

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**Esther R.** has been with Visiting Angels for nearly 5 years and gets nothing but praises from our clients. One of them remarked, "Esther was great; professional and kind. Great job, Esther!" Another family said, "She is great in all she does. We're very happy with her."

**Claudette H.** is one of our most experienced home care employees, having worked in the health care field for over 15 years. She's a great representation of Visiting Angels; our clients thing so, too. One client recently said, "[Claudette] is very competent; she knows what she is doing."

## May 2017

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**Gloria A.** just celebrated her 9-year anniversary with Visiting Angels. We congratulate Gloria on her many loyal years of service. She has always displayed kindness and love toward our clients through her words and sincere dedication. She's a prime example of the kind of "Angel" we all would want with us.

**Marie B.** has been one of our lovely Angels since 2014. A client's family gave her recent praise, stating: "Marie is extremely punctual, has a joyful spirit and a positive demeanor with an attentive approach in her one-on-one dealings with our mom. Marie is a consummate home health aide, one who is conscientious, taking pride in all that she does."

## June 2017

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**Fatmata B.** is a newer employee to Visiting Angels, but she's proven that's she's meant to work in the caregiving profession. Fatmata has gotten outstanding praise from our clients who have remarked that she is a great fit for the home care field; the work required seems to come naturally to her. She is a true Angel at heart!

**Lakeya K.** has been with Visiting Angels since 2013. She has an effervescent personality and passes her bubblyness onto her clients! Lakeya helps improve the quality our clients' lives continually. We're grateful to have her at Visiting Angels!

## July 2017

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**Ophelia C.** has been one of our very special Angels since 2008. She has been a live-in caregiver employee for the same client for 9 years. She has been an amazing home health aide and has been extremely loyal and hard-working through the years. Ophelia is truly an Angel!

**Kumba G.** has been with Visiting Angels since 2015. Kumba is always punctual for her assignments and is a natural caregiver at heart. We are happy to have her as a member of the Visiting Angels' team!

## August 2017

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**Lyndsey B.** recently celebrated her 2-year anniversary with Visiting Angels. We so appreciate her loyalty to both our company and to our clients. She's a very compassionate aide and goes out of her way to make sure every client is well taken care of!

**Monica B.** is well-liked by every client she services. She's always willing to help the Care Management Team and accepts additional assignments with very short notice. We especially love that she always has a big smile on her face! She recently started service with a client; the client quickly gave feedback that he likes her very much and believes it will be a long-term association!

## September 2017

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**Michelle D.** has been one of our loyal employees since November 2011. Recently, a client's family member (who had experienced problems with other home care agencies in the past) remarked that Michelle is "fabulous and amazing," takes good care of her mother, and is always smiling. We greatly value Michelle's good nature and helpfulness.

**Mohamed M.,** also a long-time Angel (since December of 2012), recently accepted an assignment with a client which was extremely challenging and difficult to staff. His dedication and compassion toward this client is unsurpassed. We respect Mohamed's professionalism and caring personality.

## October 2017

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**Joel J.,** a loyal Angel since 2014, has been doing an excellent job on a very unique and challenging assignment recently. He continually represents Visiting Angels very well with his professionalism and positive attitude!

**Josephine B.** is a newer Angel who has been with one of our clients since his first day of service in February. Josephine demonstrates calming patience with difficult situations. The family has recognized this and has remarked, "Josephine has the patience of a saint!" The family really appreciates Josephine and her help with their father.

## November 2017

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**Natacha L.** has been one of our dedicated, loyal Angels since 2014. We can always count on her reliability, her consistent attendance, and her eagerness to take on more permanent and fill-in assignments. A client has recently commented that she's very friendly, is always smiling, and happily performs her duties. Keep up the awesome work, Natacha!

**Nancy C.** is one of our newer Angels who is making a positive impact. She's working with a client who had previously been resistant to receiving help with her activities of daily living (ADLs). According to the family, Nancy's kind, professional demeanor has changed that resistance; their mom is even going on walks, which she had previously refused. We appreciate Nancy's gentle persuasion!

## December 2017

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**Susan R.** has been a devoted Angel since 2016. Susan has historically been flexible and eager to take on more assignments, even in a pinch. In fact, she was willing to drive an hour from her home to do a fill-in! She has a great spirit and caring personality, even when given challenging assignments. Clients have always been impressed with how involved she is with their care and at how she continually looks out for them.

**Shandel A.** is a newer Angel who has a big heart and humble spirit. He's very professional, on time, and consistently keeps the Care Management Team informed and updated about our clients. He treats each client as he would his own family member and ungrudgingly goes the extra mile for every client.